



# REDUCING Wi-Fi RELATED SERVICE COSTS



*FAST. ACCURATE. RELIABLE.*





# TIME

THE IMPORTANT  
METRIC ON  
TECHNICIAN  
PERFORMANCE

## AUTOMATED TOOL THAT IS ALREADY INTEGRATED INTO THE TECHNICIAN'S WORKFLOW

AirScout has been designed from the ground up with a primary goal of minimal intervention by a technician. The workflow consists of:

- › *Simply drop & tap a client in locations the consumer wants Wi-Fi coverage.*
- › *Click Start.*
  - › *Identify Wi-Fi dead zones within the home.*
  - › *Optimize the In-Home Configuration.*
  - › *Assess the User Experience over Wi-Fi before finishing an install.*
  - › *Identify Up-Sell Opportunities to fix coverage gaps user experience.*
  - › *Upload data to the cloud for future reference.*

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AirScout ensures that the User Experience over Wi-Fi networks meets consumer's expectations before the technician leaves the home; combined with a Cloud-based reporting ability for upload, storage & retrieval. This results in:

- › *Lower frustration with the Service Providers.*
- › *Minimal customer support calls.*
- › *Diminished repeat truck rolls.*
- › *Reduced churn.*



